



## HOW TO ORDER REPLACEMENT LENSES FOR YOUR CURRENT FRAMES

1. Call us at 1-800-850-5747 and ask an optician for help with lenses only
2. Mail the following items to us:
  - Your Frame
  - Your Valid Prescription
  - Signed Frame Waiver
  - Do Not Send Check or Money Orders

Mail the items to: AFEyewear  
ATTN: NEW ORDERS  
2801 S. IH 35, Suite 170  
Austin TX 78741

**IMPORTANT NOTE:** You must speak to one of our opticians before sending in your frames. The optician will make sure your frame will work, discuss lens options and answer any questions you may have.

3. Once we receive your frames, prescription and waiver, we will call you to confirm and place the lens order.
  - Allow 24 hours after your package has been received for an optician to contact you!

**IMPORTANT NOTE:** When shipping your frame to us, please send through FedEx or UPS (do not use USPS), keep tracking information and purchase insurance for your frames. We cannot make lenses for customers outside the United States due to issues with customs.

PATIENT'S OWN FRAME ORDER WITH WAIVER
FIRST NAME:
LAST NAME:
SHIPPING ADDRESS:
DAYTIME PHONE:
EMAIL ADDRESS:
PATIENT OWN FRAME DESCRIPTION:
MODEL:
COLOR:
SIZE:
NOTE ANY PRE-EXISTING WEAR/TEAR OF FRAME:

In the event that your frame is not suitable due to wear, defective hinges, broken parts, we cannot guarantee that we will be able to use your frame. We will then send it back to you or give you the option to purchase a new similar frame.

- Phone quotes are subject to change
- Specialty Sunglasses are only available in certain lens types & materials

*I understand that AFEyewear.com is not responsible for damage or breakage to my frames, new or used, during the insertion or removal of lenses if:*

- frame was not purchased from AFEyewear.com
- or, frame was not purchased from AFEyewear.com within the past year

*In the event that my frame does break, I understand that I will still be responsible for the cost of the lenses.*

*Please remove lenses prior to sending frame unless drill-mount or semi-rimless frame. AFEyewear.com will not be responsible for returning the patient own lenses if sent in with the frame.*

PRINTED NAME \_\_\_\_\_

SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_